

GENERAL RENTAL TERMS AND CONDITIONS – STUGA VÄRMLAND

January 1, 2026

Welcome to Stuga Värmland! These terms and conditions are intended to provide clarity so that you can enjoy your stay without any worries.

1. Reservation and Agreement

- A reservation is confirmed as soon as:
 1. we have confirmed your request (via email), and
 2. the deposit has been received.
- Once the deposit has been received, your reservation is final.
- We will send you all practical information prior to your stay.

2. Payment

- We require a deposit of 15% of the total rental amount within 48 hours of booking.
- The remaining balance must be paid no later than 21 days before arrival.
- For reservations made within 21 days of arrival, we require immediate full payment.
- If payment is not received on time, we reserve the right to cancel the reservation.

3. Deposit

- A security deposit of 1,000 SEK is required for your stay.
- This deposit will be refunded within 7 days of departure, provided that:
 1. the accommodation has been left in good condition
 2. no damage or missing items have been found
- Any costs will always be discussed with you transparently.

4. Prices and Costs

- The agreed-upon rental price applies to the entire period as booked.
- Any additional, optional services (such as final cleaning and a linen package) will be clearly stated in advance.
- In the event of a late arrival or early departure, the full rental amount remains applicable.

5. Cancellation

- In the unlikely event that you need to cancel, please notify us as soon as possible via email.



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- We apply the following cancellation policy:
 1. Up to 8 weeks before arrival: full refund
 2. between 3 and 8 weeks: 50% refund
 3. within 3 weeks: no refund
- We charge 495 SEK for administrative processing.
- We recommend purchasing cancellation insurance.

6. Check-in and Check-out

- You are welcome to arrive from 3:00 PM on the day of arrival.
- We ask that you check out of the accommodation by 11:00 a.m. on the day of departure.
- We are happy to discuss whether other times are possible.

7. Stay and Use

- The cottage is intended for a relaxing, recreational stay.
- The maximum number of guests is 6.
- For everyone's comfort, we ask that you:
 1. not to smoke indoors
 2. not to organize parties or events
 3. to treat the property, utilities, and furnishings with care
- Unfortunately, pets are not allowed.

8. Care and Responsibility

- We trust that you will treat the accommodation as if it were your own home.
- You are responsible for yourself and your travel companions during your stay.
- If anything breaks or is not in order, please let us know, and we'll resolve it together.

9. Cleaning upon departure

- We do not charge a cleaning fee and ask that you leave the cottage tidy:
 1. dishes washed
 2. trash taken out
 3. fridge emptied
 4. bathroom and toilet clean
 5. Vacuuming and mopping. Cleaning supplies can be found in the hallway closet of the apartment.
- Final cleaning can be booked as an optional extra. If additional cleaning is necessary, a fee of 650 SEK will be charged.



10. Liability

- During your stay, you are responsible for any damage caused by you or your party.
- Personal belongings are your own responsibility.
- The landlord is not liable for damage, loss, or injury, unless caused by willful misconduct or gross negligence.
- Interruptions to services such as internet, electricity, or water may occur occasionally and do not entitle you to a refund.

11. Force Majeure

- In exceptional circumstances beyond our control (such as extreme weather conditions, government measures, or other force majeure events), it may be necessary to adjust a reservation.
- In such cases, we will always work with you to find a suitable solution.

12. Complaints

- If something is not to your satisfaction, please let us know during your stay.
- We will do our best to resolve the issue as quickly as possible.

13. Privacy

- We use your data exclusively for your reservation and communication regarding your stay.
- We handle your data with care and do not share it with third parties unless necessary.

14. Finally

- We do our utmost to ensure that all information is presented accurately. No rights may be derived from any errors.
- These terms and conditions are governed by Swedish law.

